

CINGA CARRER SUPPORT CENTER

for young people and their family those with foreign roots

You can call or e-mail us to discuss work, life and anything else.

Experts on work and visa status are available to answer your questions.

Your family and supporters are also welcome to contact us.



03-6261-6356



cs@cinga.or.jp

Office hours:

Tue, Wed, Thurs 1PM~4PM

“Four activities of CINGA Career Support Program”

1 Receiving an inquiry

We have set up a telephone and e-mail enquiry service to provide advice, information, listening and coordination. Experts such as a specialist in administrative procedures, a social security and labor specialist, and coordinators with foreign roots are available for consultation.

3 Approach to the individuals concerned

In addition to implementing cooperation projects with educational institutions and educators, we also lobby labor administration institutions. Our professional coordinators will also contact companies and provide them with the training they need.

2 Deliver information

Coordinators with foreign roots conduct outreach work, carefully explaining the Japanese system and support framework to the individuals and their guardians, and providing them with appropriate information. We identify the unique issues of each ethnic group and provide accompanying support to solve their concerns.

4 Support the supporters

We provide coordination services that are considered necessary when supporting young people with foreign roots to youth employment support organizations nationwide. This includes bridging with multilingual interpreters, expert consultations and local stakeholders. Thus we provide information and resources to the supporters.

available in
22
languages

English, Chinese, Korean, Thai, Vietnamese, Indonesian, Malay, Tagalog, Nepali, Burmese, Khmer, Mongolian, Sinhala, Hindi, Bengali, Urdu, Portuguese, Spanish, German, French, Italian, Russian



Q & A for Using CINGA Career Support Program

Career Support Center, provides consultation services to individuals as well as conducting training and consultation to organizations that interact with young people with foreign roots (employers, Youth Support Stations and other groups that support young people, and educational institutions, etc.).

We are open to a wide range of people, so please do not hesitate to contact us.



Q I came to Japan with my parents who have decided to work in Japan. I would like to consult about Japanese high schools, can I consult with you in Nepali?

A Yes, we have a Nepali interpreter, so please feel free to contact us.

Q I would like to use a telephone interpreter, what do I need to do to prepare?

A Call CINGA Support Center. You can use the service at any time during our office hours. If you would like to use the service at other times, please contact us once during office hours as we will need to make arrangements.

Q Is there a time limit on the use of interpreters? Can you accommodate longer sessions, such as enrollment meetings or parent-student-teacher meetings?

A There is no time limit, however, the maximum time is generally limited to one hour to reduce the burden on the interpreters and to ensure accurate interpretation.



Interpreter Arranging

CINGA Career Support Program will arrange interpreters to support the career or education of young people with the foreign roots. For other purposes, the interpreter arrangement may be available in other programs of CINGA.

Contact CINGA Career Support Center
by phone or e-mail



Whether the inquiry is relevant to young
people with foreign roots



Depending on the case, we may be able to coordinate interpretation in other CINGA projects, so please contact us.

The coordinator will coordinate to see
if an interpreter can be dispatched



Telephone
Interpreting



Online
Interpreting



Dispatching
an interpreter

Terms of Service

- We do not accept translation requests.
- There may be cases where we are unable to accept a request depending on the content of the consultation.
- Interpreters cannot be appointed.
- Interpretation is basically done by consecutive interpretation.
- Interpreters have a duty of confidentiality.

Note: The following are not covered by the program.

- Interpretation at events, parties, etc.
- Interpretation for private communication between private individuals (e.g., between family members or friends) or for commercial purposes

